

How Do I Enable Third Party Cookies in Supported Browsers?

Overview

Panopto utilizes third-party cookies to Authenticate third-party Identity providers and requires that your browser accept third-party cookies.

If you receive the following errors, you will need to turn on third party cookies in your browser.

"Sign-in succeeded but your browser isn't accepting cookies. Third-party cookies may be disabled."

"Enable third-party cookies for [your site] in your browser, then refresh the page to continue."

Click the browser you are using, from the following list, to jump to the relevant steps:

- 1. Google Chrome
- 2. Firefox
- 3. Internet Explorer
- 4. Microsoft Edge
- 5. Safari for macOS (desktop/laptop)
- 6. Safari for iOS (mobile)

1. Enable Third-Party Cookies in Google Chrome

- 1.1. On your computer, open Google Chrome.
- 1.2. From the top right, select the three vertical dots and then **Settings** (Fig.1).

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New tab			Ctrl+T	
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History				Þ
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Print			Ctrl+P	
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Find			Ctrl+F	
More tools				۲
Edit	Cut	Сору	Paste	e
Settings				
Help				۲
Exit				

1.3. This will open a web page, **Settings**. On the left hand navigation bar, select the **Advanced Settings** drop down menu (Fig. 2).

Setti	ings		
•	People		
Ê	Autofill		
۲	Appearance		
Q	Search engine		
	Default browser		
\bigcirc	On startup		
Advai	nced	•	
Exten	sions		
Abou	t Chrome		

1.4. In the **Advanced** drop down menu, select **Privacy and Security** and then **Site Settings** (Fig. 3).



Figure 3

1.5. On the Site Settings page, select Cookies and Site Data (Fig. 4).

— :		
	Camera Ask before accessing	×
0	Location Ask before accessing	•
•	Cookies and site data Allow sites to save and read cookie data	•
Pe	rmissions	
Vie	ew permissions and data stored across sites	•
All	l sites	
÷	· Site Settings	0

Figure 4

1.6. On the **Cookies and Site Data** page, make sure that the **Block third-party cookies setting** is toggled off (Fig. 5).

← Cookies and site data	Q Search
Allow sites to save and read cookie data (recommended)	-
Clear cookies and site data when you quit Chrome	
Block third-party cookies When on, sites can't use your browsing activity across different sites to person may not work properly.	nalize ads. Some sites 🛛 🗨
See all cookies and site data	•

Figure 5

2. Enable Third Party Cookies in Firefox

2.1. Select the three vertical lines in the top right corner, and select **Options** (Fig. 6).



2.2. In the right hand menu, select **Privacy & Security** (Fig. 7).



2.3. On the **Browser Privacy** page, select the **Custom** drop down menu. Make sure that the checkbox next to **Cookies** is unchecked (Fig. 8).

Browse	Privacy		
Enhance	d Tracking Protection		
\square	Trackers follow you around online to collect information	ation about Manage E <u>x</u> ception	s
\mathbf{U}	your browsing habits and interests. Firefox blocks m trackers and other malicious scripts. Learn more	any of these	
🔵 Star	<u>d</u> ard		~
Bala	nced for protection and performance. Pages will load	d normally.	
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	page with trackers to load all content _ Learn bo	ot some sites. Keiöäd ä	
			Figure 8

3. Enable Third Party Cookies in Internet Explorer

3.1. Click the gear icon in the top right-hand corner of Internet Explorer (Fig. 9).



Figure 9

3.2. Click Internet Options (Fig. 10).



3.3. Select the **Privacy** tab and then **Advanced Settings** (Fig. 11).



3.4. Under Third Party Cookies, select Accept and then OK (Fig. 12).

Advanced Privacy Settings		×
You can choose how c	ookies are handled.	
Cookies		
First-party Cookies	Third-party Cookies	
 Accept 	 Accept 	
OBlock	OBlock	
O Prompt	O Prompt	
Always allow session cook	ties	•
	ОК	Cancel

4. Enable Third Party Cookies in Microsoft Edge

4.1. In the top right corner, select the ellipses ... and then select **Settings** (Fig. 13).



Figure 13

4.2. A pop out menu will appear from the right, select **Privacy & Security** (Fig. 14).



4.3. In the **Cookies** dropdown, make sure that **Don't block cookies** is selected (Fig. 15).

(Cookies		
	Don't block cookies \sim		
		Figure	15

5. Enable Third Party Cookies in Safari

Please note: as of Safari 13.1, third party cookies are blocked by default. For more information, visit Webkit's article: Full Third-Party Cookie Blocking and More.

5.1. Open Safari and go to the right-hand corner and click on **Safari** - > **Preferences** from the drop down menu (Fig. 16).



5.2. Navigate to the **Privacy Tab** and make sure "**Prevent cross-site tracking**" is unchecked. (Fig. 17).



Figure 17

6. Enable Third Party Cookies for Safari on iOS

Please note: as of Safari 13.1, third party cookies are blocked by default and will break an embedded video.

iOS 10.3.2

6.1. Go to your phone's Settings and choose Safari. (Fig. 18).

	Settings
((ا	Sounds
5	Siri
8	Passcode
	Battery
	Privacy
\bigcirc	iTunes & App Store
	k de il
	Maii
	Contacts
	Calendar
	Notes
	Reminders
	Messages
	FaceTime
.	Maps
	Safari
Ň	News

6.2. Set Block Cookies to Always Allow (Fig. 19).

	Safari	
Search Engine		Google
Coursely Engine		
Search Engine Sug	gestions	
Safari Suggestions	ŝ	
Quick Website Sea	irch	On >
Preload Top Hit		
About Search & Privacy	r	
GENERAL		
Passwords		>
AutoFill		>
Frequently Visited	Sites	
Favorites		Favorites >
Open New Tabs in	Background	
Show Favorites Bar	r	\bigcirc
Show Tab Bar		
Block Pop-ups		
PRIVACY & SECURITY		
Do Not Track		\bigcirc
Block Cookies		Always Allow >
Fraudulent Website	e Warning	
Check for Apple Pa	ау	

iOS 11

6.3. Go to your phone's Settings and choose Safari. Uncheck **Prevent Cross-Site Tracking** (Fig. 20).

Settings	Safari	
PRIVACY & SECUR	ITY	
Prevent Cross-	Site Tracking	\bigcirc
Block All Cooki	ies	\bigcirc
Ask Websites N	Not to Track Me	\bigcirc
Fraudulent We	bsite Warning	\bigcirc
Camera & Micr	ophone Access	\bigcirc
Check for Appl	le Pay	
Allow websites to a About Safari & Priv	check if Apple Pay is set up. /acy	
Clear History a	nd Website Data	
READING LIST		
Automatically S	Save Offline	\bigcirc

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